



TERMS OF SALES (extract)

Conditions of admission :

To be able to enter, settle and stay in the campsite, you must have been authorized by the village management or its representative. He has the obligation to ensure the good behavior and the good order of the places, as well as the respect of the rules of procedure. The fact of staying in the campsite implies acceptance of the provisions of these rules and the commitment to comply with them. After acceptance of these conditions, a rental contract is drawn up and signed for each stay booked, whether in a rental unit (chalet, MH or lodge) or on a bare pitch. This contract is nominative and any rental cannot be assigned or sublet. Minors are not accepted alone in the campsite.

The reservation only becomes effective after receipt of your 30% deposit (payable in 2 instalments) and confirmation from the village management. The latter will be the subject of a letter or an email from us within 8 days.

The customer does not benefit from the right of withdrawal for the purchase of accommodation services. It is the management itself that assigns pitches and/or rentals.

Regarding rentals (chalet/MH/lodge), the number of occupants (baby(ies) included) must not exceed the maximum capacity specified in the brochure depending on the type of accommodation. You will be asked for a deposit of 300 € for the rental. This will be returned to you on your departure after the inventory. Only one vehicle is included in the rental or on the pitch (except Mimosa, Mimosa Bleu, and Savoyard for 7/8 people where the 2nd vehicle is included in the price). Any additional vehicle must be parked at the entrance to the campsite and will be subject to additional charges.

The balance of the stay must be paid 30 days before the scheduled date of arrival, without reminder from us.

In the absence of payment within this period and/or if the customer does not occupy the accommodation within 48 hours of the scheduled arrival, the sums paid will be retained and the campsite reserves the right to cancel your reservation.

The payment of the balance can be staggered in several installments every month without additional cost.

Different payment methods are possible: ANCV, e-ANCV, credit card, bank check, bank transfer or cash.

For any rental booked less than 30 days before the scheduled arrival date, the total amount of the stay will be requested upon booking.

As for the camping pitches, the payment of your reservation is to be made at the time of your arrival. A deposit of €20 is required for the access badge to the site, this will be returned to you upon your departure.

If the location is not occupied by the customer within 48 hours of the scheduled date, the amount of the deposit will be retained and the reservation canceled.

Cancellation stay & Cancellation insurance

Any cancellation must be notified to us in writing (email or registered letter). The administrative costs will be retained in all cases. You will be charged cancellation fees according to the scale below:

- Upon acceptance of the stay: 30% of the total amount.

-Less than 30 days before arrival: 100% of the total amount.

In the event of cancellation more than 30 days before the start of the stay, the amount of your deposit will be retained by the campsite.

In case of cancellation less than 30 days before the start of the stay, the total amount of the stay will be due.

This is why we strongly recommend that you take out cancellation insurance.

CANCELLATION INSURANCE

Our establishment offers cancellation insurance with the company MEETCH. The conditions and details of the guarantees are specified on our website or on request. Insurance costs must be paid in full at the time of booking. However, insurance can be purchased within 15 days of booking. In the event of cancellation of a stay for reasons incumbent on the campsite, with the exception of cases of force majeure leading us to cancel for questions of safety of holidaymakers, the customer will obtain the reimbursement of all sums paid.

LATE ARRIVAL

Any delay in taking the rental must be notified to us by e-mail or by telephone 24 hours before the scheduled arrival time. No deduction will be made for late arrival. The period initially booked will be charged.

Visitor tax: Each visitor must pay a visit fee (5.50 € including access to the swimming pools) and is required to wear the bracelet q

RECEPTION: ARRIVALS / DEPARTURES

Customers can arrive from 3 p.m. for rentals and 1 p.m. for pitches.

Our reception closes at 7 p.m. out of season and at 8 p.m. in July and August. It is mandatory to report to the reception (as well as any visitors) before you can proceed with the installation. We would like to point out that it is strictly forbidden to pitch a tent next to the rentals (except for a special location - see directly with reception). We thank you for respecting the opening hours of the reception and the internal regulations of the site. We count on you to inform your visitors so that they do the same.

A welcome booklet is available in your rental and at the reception in paper version, as well as on our online drive in digital format. It includes other information such as the program of events, restaurant menus and takeaways, among others. You will also be able to find an inventory of the chalet which we ask you to check within 24 hours of your arrival. Within this period of time, you are required to inform us, in writing and with signature, of any breach or possible malfunction at the reception desk. We will take your observations into consideration when preparing the exit inventory. Any damage or incomplete cleaning will be charged to you. Broken dishes must be replaced before your departure or an amount will be deducted from your deposit according to the scale in force (available at reception and on our drive).

Departure before 10 a.m. for rentals and before 12 p.m. for pitches.

We recommend that you make an appointment as soon as possible at reception for your check-out (between 8 a.m. and 9:45 a.m. - last slot).

The rented accommodation must be left clean, dishes and refrigerator (defrosted), and the garbage cans deposited in the place provided for this purpose in the outer enclosure.

The dishwasher must be emptied and the dishes put away. Please do not remove the duvet covers when you leave the rentals that have them.

The cleaning deposit of 60 euros will be retained if your accommodation is not perfectly in order.

In the event of a dispute, the management reserves the right to return the deposit within 8 days of your departure in order to assess the damage suffered by the campsite.

If the departure takes place outside reception opening hours, the deposit checks will be returned to you by post within 72 hours. No possibility of departure at night (between 11 p.m. and 7 a.m.).

We remind you that in case of late arrival or early departure, the full amount of the stay is to be paid, there will be no refund. It is imperative and essential in all cases to notify us in advance.

WEARING THE BRACELET

It is compulsory for all persons present in the campsite and for the duration of the stay to wear a bracelet, otherwise access to the site will be refused. This bracelet system is mainly used to prevent outsiders from entering the campsite and to ensure the safety of holidaymakers.

NOISE AND SILENCE

Silence must be total between 11 p.m. and 7 a.m.

The occupants of the campsite are requested to make as little noise as possible and to avoid lively discussions which may disturb the neighborhood. Audio devices must be adjusted accordingly. Door and trunk closures should be as discreet as possible. Dogs and other animals should never be let loose. Nor can they be left on the campsite, even locked up, in the absence of their owners who are legally responsible for them.

PETS

Your pet is welcome at the campsite (maximum 2 per pitch). We remind you that first or second category dogs are prohibited. It must be identifiable, that is to say chipped or tattooed. No animal will be accepted if it is not up to date with its vaccines: the vaccination record will be requested upon your arrival. He must be kept on a leash. Its presence in the toilets, in the enclosure of the swimming pools and the playgrounds is strictly prohibited. Pets are accepted in the restaurant (leash required).

CIVIL LIABILITY INSURANCE

Be aware that each family must have civil liability insurance when staying at a campsite and that their own property must also be insured against theft, fire and the risk of explosion. A certificate of civil liability must be attached to your contract: it is issued free of charge by your insurance company.

BARBECUES

The Ardèche prefecture prohibits the use of individual barbecues on the campsite.

4 collective barbecues have therefore been set up in a secure area behind the reception.

POOLS

It is not allowed to reserve deckchairs with your towels or other means, if you are not staying at the pool. We give ourselves the right to remove unused bath towels from the deck chairs after a certain period of time.

Obligations: Wearing swimming trunks, taking a shower and a foot bath.

Prohibitions:

-Wearing Bermuda shorts/underpants/monokini/burkini

-Sun oil (cream tolerated)

- Wearing shoes (leave them at the entrance)

-Umbrellas in the swimming pool enclosure (pushchairs accepted)

-No toys, boats, balls, flippers, shovels, buckets, water guns, etc.

-Do not eat, drink, smoke, spit or chew gum.

Permissions: Small buoys or armbands for children (only those who cannot swim).

As this is a private swimming pool open to the public, the ARS imposes the same rules on us as for municipal swimming pools.

RESPONSIBILITY

The campsite cannot be held responsible for any theft, loss, damage or incident of any kind whatsoever during or following a stay. Everyone is asked not to leave valuables in sight and to take all measures to avoid the temptation of theft and all security measures to prevent any incident.

Specific decisions can be taken by the management following the breakdown or decommissioning of certain equipment or by necessity to comply with safety standards and ensure the protection of customers.

Play areas

They are reserved for the children of the campsite who must be supervised at all times by their parents. Please respect the age groups indicated on the panels for each of them. Access prohibited after 11 p.m.

IMAGE RIGHTS

You graciously authorize the Bois Simonet campsite to use the photos and videos of you and all the participants in your stay, which could be taken during the latter for the communication needs of the Bois Simonet campsite (brochure and campsite websites). Otherwise, please complete the box below:

I, the undersigned do not authorize the campsite to reproduce, publish, edit or represent my image and that of all the participants in the stay , in the Bois Simonet campsite, for its advertising needs, or on any media whatsoever (paper, internet, audio, etc.).

ECO-CONTRIBUTION TAX

This “ecotax” contributes to the fees that the campsite must pay (household waste, waste water treatment, etc.). It is to be paid with the tourist taxes.

VARIOUS

No development can be carried out on the pitches without having obtained the prior authorization of the management.

Any consumption of illegal substances is strictly prohibited within the confines of our establishment.